



TRICARE Active Duty Dental Program & Early Eligibility Requirements



Presented by

Ty J Obenoskey

Dental Benefits Advisor

United Concordia

530.477.9033



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What is the ADDP?

- **Dental program that replaces dental claims processing previously provided by the Military Medical Support Office (MMSO) and other agencies.**
- **Two Distinct Components**
 - **DTF referred (ADDP)**
 - **Remote Active Duty Dental Program (RADDP)**
- **Became effective 1 August 2009**
- **Authorized users are required to use a United Concordia network dentist**
 - **Unless otherwise designated by United Concordia**



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ADDP and Early Eligibility for Reserve Component (RC) members

- **HA Policy 07-002, dated Sep 30, 2009, sets policy that contractor (United Concordia) must follow.**
- **DEERS must show RC Members' entitlement to dental care**
 - **RC members will be listed in DEERS as Active Duty with code 025 indicating direct care authorized**
 - **RC members will be disenrolled from TRICARE Dental Program if previously**



DTF Dental Care

- **Active Duty Service Members, AGR Personnel and Early Eligibles who live and work within 50 miles of a military Dental Treatment Facility (DTF)**
 - **Must go to Military DTF for all dental care**
 - If the DTF can not provide the care they will refer ADSM to a civilian dentist for the care needed



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Remote Active Duty Dental Program

- **Active Duty Service Members, AGR Personnel and Early Eligibles who live and work over 50 miles of a military Dental Treatment Facility (DTF)**
 - **Can use a Military DTF for all dental care or can use the Remote Active Duty Dental Program**



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Early Eligible Validation Requirements

- **Must be showing eligible in DEERS (DEERS Code 025)**
 - Must FAX copy of orders to United Concordia (866.308.4138)
 - **Must FAX copy of “Command Memorandum” if no orders are published** (Same FAX number as above)



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Early Eligible Command Memorandum Requirements

- Must identify service member as an “Early Eligible” and be authorized ADDP remote benefits because he/she does not live or work within 50 miles of a military dental treatment facility
- Must list all service members who meet the early eligibility category including full name, rank, SSN, Date of Birth, and Early Eligibility Start and End Dates.



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Active Duty Service Members

Active Guard & Reserve

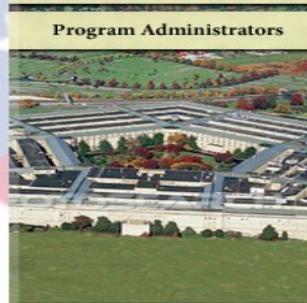


Civilian Dentists



Government

Program Administrators



New ADDP Claims Information

IMPORTANT INFORMATION

Search

- 03/25/2010 [Updates Available for DTF Manual](#)
- 02/01/2010 [PPO MAC Schedule Update](#)
- 01/28/2010 [ADDP Claim Form now available](#)
- 01/28/2010 [New ADDP Claims Information](#)
- 12/17/2009

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Tuesday, March 30, 2010

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Welcome to the Active Duty Dental Program Portal

Your Online Information Resource

Overview

United Concordia Companies, Inc., (United Concordia) administers the Department of Defense's Active Duty Dental Program (ADDP) to all [eligible](#) active duty uniformed service members. *This program began August 1, 2009, and replaced the Military Medical Support Office's (MMSO) administration of service member private sector dental care.



The ADDP provides private sector dental care to ensure dental health and [deployment readiness](#) for active duty service members (ADSMs). The ADDP provides dental care to ADSMs who are unable to receive required care from a military dental treatment facility (DTF). United Concordia will coordinate an appointment for routine dental care (e.g., examinations, cleanings, fillings) within 21 calendar days of request and 28 calendar days for specialty dental care (e.g., crowns, bridges, dentures, periodontal treatment).

The ADDP provides authorized civilian dental care under two distinct components for ADSMs who are either:

Referred from a military dental treatment facility (DTF)
[\(DTF-referred\)](#)

Or

Reside and work (duty location) greater than 50 miles from a military DTF as part of the
[Remote Active Duty Dental Program](#)

The ADDP is available in the United States, U.S. Virgin Islands, Guam, Puerto Rico, American Samoa, and the Northern Mariana Islands. For information on receiving OCONUS dental care, visit [TRICARE's Global Remote Overseas Web site](#).



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United Concordia Contact Information

ADDP Web site: www.addp-ucci.com

Dental Care Finders/Customer Service

1-866-984-ADDP (2337)

**8 a.m. to 8 p.m. (ET) Monday
through Friday
8 a.m. to 5 p.m. (ET) Saturday**

e-mail: addpdcf@ucci.com



Questions

